



20-22 Queen Street, Amble, Northumberland NE65 0BZ
01665 714584 info@amblepincushion.co.uk www.amblepincushion.co.uk

BRIDAL AND PROM ALTERATIONS DURING COVID-19

At Amble Pin Cushion, we have thought very carefully about how to keep clients and staff safe during these unprecedented times, whilst trying to make the dress fitting experience as pleasant and as enjoyable as possible. The following policy will apply for the foreseeable future:

1. We would request that clients allow at least 8 weeks for alterations to their occasion wear, to allow time for any disruption due to possible self-isolation issues. We will aim to complete fittings and alterations 2 weeks before the event date. Working up to the week of the event is not ideal due to possible self-isolation issues.
2. As far as possible, we will have clients visit the premises outside of normal working hours, to minimise contact with staff and customers. There will be a minimum of 30 minutes between appointments to allow time for cleansing and preparation.
3. Only 1 additional person to attend the fitting, ideally someone from the same household, who can assist the client with dressing and fastenings. This will ensure that we keep close contact between seamstress and client to a maximum of 15 minutes during the fitting. We need to have names, addresses and contact numbers of clients and additional persons present at the fitting. Unfortunately, we must ask NOT to bring children with you to fittings at this time.
4. Consultation will take place at a social distance once the client is in the garment, then actual pinning of the dress should then only take a maximum of 15 minutes. This should prevent any self-isolation issues if any of us become ill.
5. We have sanitiser and hand washing facilities which must be used before entering the fitting room. Client's shoes and outdoor clothing need to be bagged when removed. Face masks / coverings must be worn during the fitting when close contact is unavoidable. There will be an opportunity for clients to look in the mirror without a mask on and to have photographs taken.
6. We will sanitise all touch points in between fittings, door handles, chairs, pens, pay pad etc.
7. Please bring your dress in a zip up dress bag, which we sell if you don't have one. Dresses will be stored in these bags for 72 hours after fitting and before being worked on, then returned to the bag after.
8. As usual, clients will be asked to have the correct underwear and shoes of the correct height for

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the fitting, and to take petticoats, veils and any other loose accessories back home.

9. Staff, clients, and any additional attendees must take individual responsibility to cancel the appointment and self-isolate if they have any symptoms or have been in the same room or vicinity of anyone who is self-isolating or who has tested positive.

Disclaimer: Amble Pin Cushion has carried out the prevention measures listed in this document and informed the customer in advance of the procedures to expect during fittings. By attending fitting appointments, the customer confirms that they are entering the premises at their own risk and that they have been requested to cleanse their hands, and offered a face covering and garment bags if they have not provided their own.

Signature of client: Date:

Address of client:

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Mobile telephone number of client:

Signature of attendee: Date:

Address of attendee:

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Mobile telephone number of attendee: